



## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Re Application of:

Jagannathan Shiva Shankar, et al.

Serial No.: 10/651,590

Filed: August 29, 2003

For: METHOD AND APPARATUS FOR  
MEASURING HEALTH AND  
PERFORMANCE OF A MESSAGING  
SYSTEM

: Confirmation No. 9696

: Examiner: Phuoc H. Nguyen

: Group Art Unit No. 2143

COMMENTS ON EXAMINER'S STATEMENT OF REASONS FOR ALLOWANCEMail Stop Issue Fee  
Commissioner of Patents  
P. O. Box 1450  
Alexandria, Virginia 22313-1450

Sir:

Applicants have received the Notice of Allowability mailed January 23, 2008. The Notice included an Examiner's Statement of Reasons for Allowance ("Statement"). Applicants disagree with the Statement to the extent that any reasons given comprise anything other than a restatement of the claims as allowed. No fee is believed to be due for this paper. The Commissioner is hereby authorized to charge any applicable fee to our Deposit Account No. 50-1302.

Respectfully submitted,

HICKMAN PALERMO TRUONG &amp; BECKER LLP

Dated: April 22, 2008

/ChristopherJPalermo#42056/

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## CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop Issue Fee, Commissioner for Patents, P. O. Box 1450, Alexandria, Virginia 22313-1450

on April 22, 2008

by

  
Teresa Austin